B CORP • JEDI 2.m

Website & Internal Communication

Accessibility Standards

DOCUMENT	DATE
Website Accessibility Statement	**30 September 2026**

Website Accessibility Statement

As of the end of September 2026, Heron Financial has commenced planning for a substantial overhaul of our website, encompassing both the front-end user experience and back-end functionality. The project will also explore opportunities to make the website significantly more intuitive through the appropriate use of AI-enabled technology.

Accessibility will form an important part of this redevelopment. As part of the project, we will undertake a thorough review of our website against the Web Content Accessibility Guidelines (WCAG), with the objective of meeting the applicable WCAG Level AAA success criteria wherever reasonably achievable.

The review will consider accessibility throughout the design, content, functionality and technical development of the website, helping to ensure that our digital communications are accessible and inclusive for as broad a range of users as possible.

We anticipate that the redevelopment and associated accessibility review may take up to six months. Accessibility will be considered throughout this process rather than solely upon completion.

As the project progresses, and where we are able to evidence improvements and measurable progress against the relevant accessibility standards, we will document and upload supporting evidence accordingly as part of our ongoing B Corp JEDI commitments.

This statement records our position and planned actions as at 30 September 2026.

OUR COMMITMENT

> Accessibility will be considered throughout the redevelopment process, with evidence of measurable improvements documented as the project progresses.

Francel Bangayan
Marketing Manager | Heron Financial